

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:153386-2021:TEXT:EN:HTML>

**Denmark-Copenhagen: Provision of Medical Services to the European
Environment Agency and the European Commission Representation in Denmark
2021/S 061-153386**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) **Name and addresses**

Official name: European Environment Agency

Postal address: Kongens Nytorv 6

Town: Copenhagen

NUTS code: DK011 Byen København

Country: Denmark

E-mail: procurement@eea.europa.eu

Internet address(es):

Main address: <https://www.eea.europa.eu>

Address of the buyer profile: <https://www.eea.europa.eu/about-us/tenders>

I.1) **Name and addresses**

Official name: European Commission, Representation DK

Postal address: Gothersgade 115

Town: Copenhagen

NUTS code: DK011 Byen København

Postal code: 1123

Country: Denmark

E-mail: procurement@eea.europa.eu

Internet address(es):

Main address: http://ec.europa.eu/danmark/index_da.htm

I.2) **Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

Denmark

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Environment

Section II: Object

II.1) **Scope of the procurement**

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- II.1.1) **Title:**
Provision of Medical Services to the European Environment Agency and the European Commission
Representation in Denmark
Reference number: EEA/ADS/20/017
- II.1.2) **Main CPV code**
85141000 Services provided by medical personnel
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The purpose of this inter-institutional call for tenders is the establishment of framework contract(s) for the provision of medical services including ergonomics to the EEA and the European Commission, Representation in Denmark and/or a tailored wellbeing programme. This call is divided into 2 lots:
Lot 1: medical services including ergonomics;
Lot 2: wellbeing programme.
- II.1.6) **Information about lots**
This contract is divided into lots: yes
- II.1.7) **Total value of the procurement (excluding VAT)**
Value excluding VAT: 752 000.00 EUR
- II.2) **Description**
- II.2.1) **Title:**
Medical Services Including Ergonomics
Lot No: 1
- II.2.2) **Additional CPV code(s)**
85141000 Services provided by medical personnel
85147000 Company health services
85121000 Medical practice services
- II.2.3) **Place of performance**
NUTS code: DK011 Byen København
Main site or place of performance:
The services shall be delivered at the contractor's premises, unless indicated otherwise in the respective order forms.
- II.2.4) **Description of the procurement:**

The contracting authorities consider that they will require the provision of various services within the medical services:

- perform pre-recruitment examinations of prospective new employees on their aptitude or non-aptitude for employment;
- carry-out medical check-ups every year offered to all staff members to detect or prevent any health issues and/or illness;
- advise on compliance with regulatory framework according to the SR and CEOS by the Medical adviser;
- data collection and maintenance of medical files of staff members accessible to the medical adviser and concerned staff member, only by authorisation of the former;
- carry-out preventive health testing/vaccination campaigns (e.g. seasonal flu vaccination);
- providing on-site ergonomic assessments of workstation in the offices of the contracting authorities upon request by Human Resource management (HRM);
- consulting with medical experts (medical adviser, psychologist, occupational health therapist);
- providing administrative service (invoicing, correspondence, verification, and certification of medical test results etc.).

II.2.5) **Award criteria**

Quality criterion - Name: Understanding of the level of the services to be carried out tenders will be assessed in terms of their overall quality, completeness, and presentation. Tenderers shall include a short description (max. 3 A4 pages) of how the required services will be provided beyond the mandatory requirements set under section 1.3.1.2 above, including inter alia a description of their practice as well as details on their staffing structures, their facilities and the technical equipment, tools or materials to be employed for performing the services; based on the submitted documentation, the contracting authorities may decide to carry out visits to the tenderers' practices / Weighting: 20

Quality criterion - Name: Management approach of the tenderer in terms of organisation, flexibility, and service orientation, to meet the contracting authorities' requests. Tenders shall provide a short presentation (max 5 A4 pages) of the provision of the services in terms of, inter alia, contract management, responsiveness and interaction with the institution concerned, adaptability to specific needs, practical organisation of the medical examination, proposed approach to ensure continuous customisation of the services to meet the requests of the contracting authority concerned, measures employed to ensure the quality of the services, etc...beyond the mandatory requirements set under section 1.3.1.2 above / Weighting: 15

Quality criterion - Name: Proactive approach. Tenderers will be assessed on their ability to describe the pro-active work based on an example such as the workflow for a pre-recruitment medical examination. The contracting authorities shall assess the quality and suitability of the proposed example as well as the comprehensiveness and clarity of the description and transparency of the process / Weighting: 15

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Wellbeing Programme

Lot No: 2

II.2.2) **Additional CPV code(s)**

85140000 Miscellaneous health services

II.2.3) **Place of performance**

NUTS code: DK011 Byen København

Main site or place of performance:

The services shall be delivered at the contractor's premises, unless indicated otherwise in the respective order forms.

II.2.4) **Description of the procurement:**

By reference to the background information provided under section 1.2 of the Tender specifications, the contracting authorities expect the future contractor to provide the following services:

- provide consultation on methodology and strategic choices for a wellbeing programme;
- carry-out an initial stock-taking assessment of existing initiatives addressing wellbeing and their effectiveness;
- present a wellbeing programme that is limited in time of 4-6 months and involves both staff and management;
- run a series of workshops and other interactive tools that aim at engaging and strengthening the entire organisation within an increasingly volatile working climate;
- monitor and report regularly on progress;
- roll-out of a regular individual check-in with staff on wellbeing status, with option for follow-up consultation (max. 3 sessions);
- prepare a final project report.

II.2.5) **Award criteria**

Quality criterion - Name: Understanding of the level of the services to be carried out tenderers shall provide a short description (max. 3 A4 pages) with regard to why and how a time limited wellbeing programme aligns with the EEA's ambition to improve the productivity and overall wellbeing of its workforce in measurable ways. Tenders will be assessed with regard to the presentation of the chosen strategy for such a process, responsiveness to adaptation of services, quality control measures and innovative tools applied / Weighting: 15

Quality criterion - Name: Initial work plan. Tenderers shall present a detailed work plan for the implementation of a wellbeing programme, describing the approach to engage with both management and staff throughout the period of roll-out and evaluation upon completion of programme / Weighting: 20

Quality criterion - Name: Contract management. Tenderers shall provide a short descriptions of the interactions with the contracting authorities for administration of the contract, including inter alia a description of the tools they will apply and how they foresee the provision of services, including planning, monitoring and reporting, etc. / Weighting: 15

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 207-500872](#)

IV.2.8) Information about termination of dynamic purchasing system

IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EEA/ADS/20/017/LOT 1

Lot No: 1

Title:

Provision of Medical Services Including Ergonomics

A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:

08/02/2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor

Official name: Falck Healthcare A/S

National registration number: 16165948

Postal address: Sydhavnsgade 18

Town: Copenhagen

NUTS code: DK011 Byen København

Postal code: 2450

Country: Denmark

The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: 717 000.00 EUR

Total value of the contract/lot: 717 000.00 EUR

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 16 %

Short description of the part of the contract to be subcontracted:

Ophthalmological services; X-rays and Mammography; Gynaecological examinations; Fundus-analysis and cardiological examinations.

Section V: Award of contract

Contract No: EEA/ADS/20/017/LOT 2

Lot No: 2

Title:

Wellbeing programme

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

26/02/2021

V.2.2) **Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Falck Healthcare A/S

National registration number: 16165948

Postal address: Sydhavnsgade 18

Town: Copenhagen

NUTS code: DK011 Byen København

Postal code: 2450

Country: Denmark

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 35 000.00 EUR

Total value of the contract/lot: 35 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: European Ombudsman

Postal address: 1 Avenue du Président Robert Schuman

Town: Strasbourg

Postal code: 67001

Country: France

E-mail: eo@ombudsman.europa.eu

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff (date of receipt), or, in the absence thereof, the day when the person concerned had knowledge of the relevant information, an appeal may be lodged with the Court of Justice of the European Union.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**

17/03/2021