





## How to institutionalize the capacity for learning into complex policy programs addressing climate change?

A design for monitoring and evaluation in the Dutch Delta Program

European Environmental Evaluators Network

Copenhagen, 15 and 16 September 2016

Anne Loeber / Eva Kunseler D. Laws, W. Ligtvoet, R. Franken, L. Hermans, T. Ruijgh, A. Naber



#### Learning

relevant for climate adaptation policies

to improve implementation of adaptation
strategies (learning from experience; 'best practices')

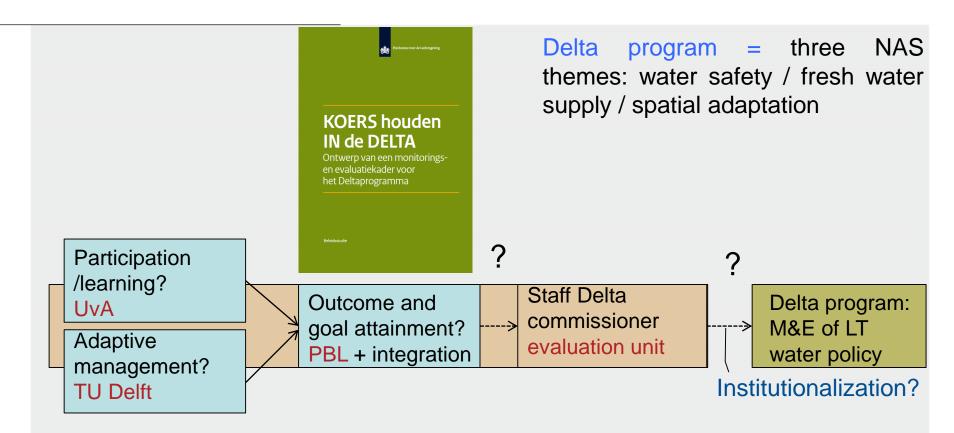
to inform the revision of adaptation plans



#### **Dutch Delta program**

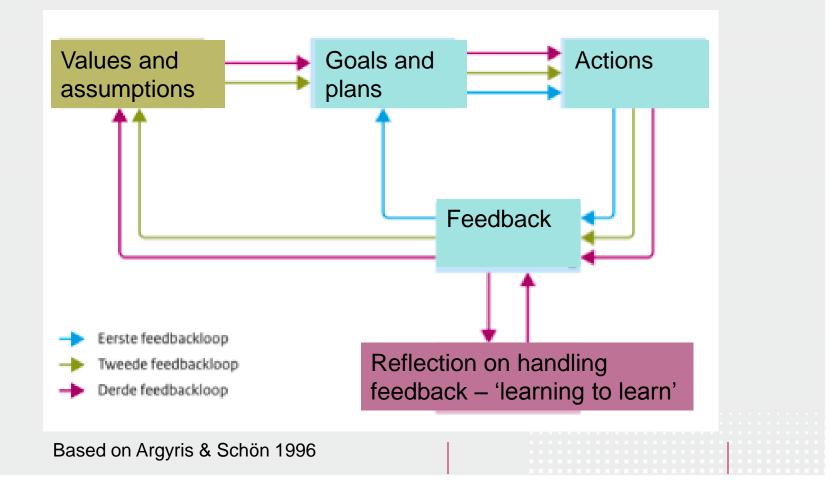
- Designed as a 'learning arrangement'
- Ambition: enable timely adjustment to unexpected developments within or outside the program ("adaptive management")
- Focus on the use of monitoring and evaluation results to revise and improve adaptation plans

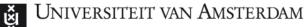




How to design an 'architecture for M&E' for the Delta program?'

# Learning = revision of plans / underlying assumptions in the light of feedback





### M&E: systematized production of feedback

- Technical learning: learning about indicators (signposts / trigger values) + unforeseen values
- Social learning: learning in and through interaction, about plans and perspectives of others
- $\rightarrow$  Reinforce one another:
  - Mutual adjustment / 'smart combinations'
  - 'Others' may help to observe what is counterintuitive / not anticipated in plans / M&E





#### Photo: Familly Van den Broek, Deurne



#### **DP** as a "learning arrangement"

Tensions:

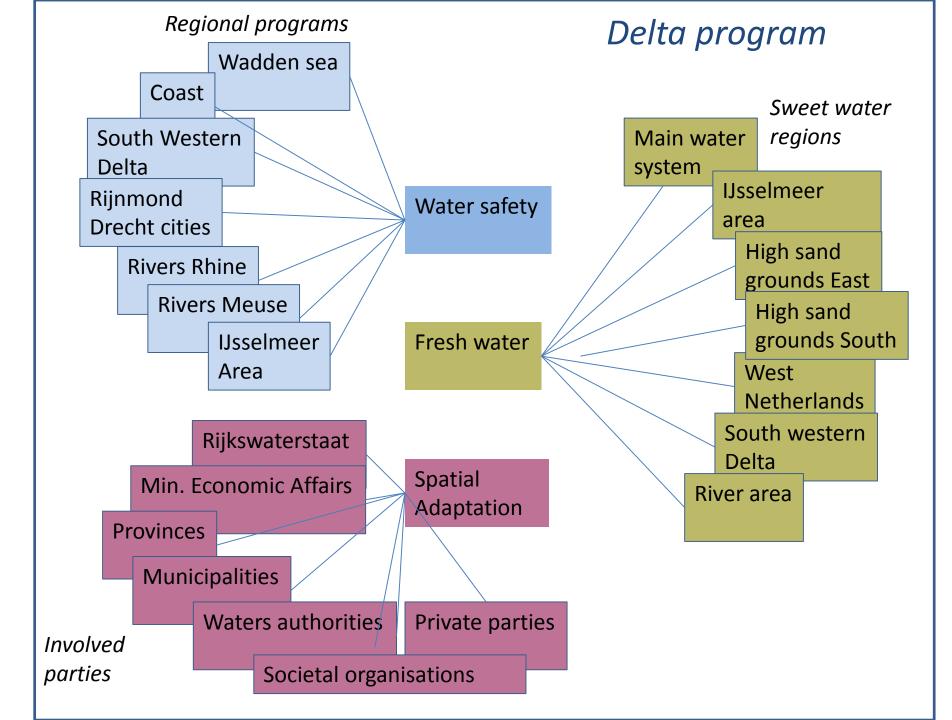
- Adaptive management / learning vs. top-down multiyear planning / need for accountability + reliability
- Goal achievement vs. goal adjustment
- Advice: practical solutions
- System learning: learning to learn, improving the program's learning capacity



### 1. Approach actors as Communities of Practice

- Explicitly encourage an open attitude towards expressing surprise, failure and doubt
- Emphasise learning: include a 'reflection paragraph' in every report
- Consider non-state actors (citizens, NGOs, professionals, scientists etc.) as 'full members' of (small / incipient) CoPs
- Cherish contestation as moments for unanticipated feedback → don't limit 'participation' to pre-arranged settings

Loeber / Kunseler et al. - EEEN 2016



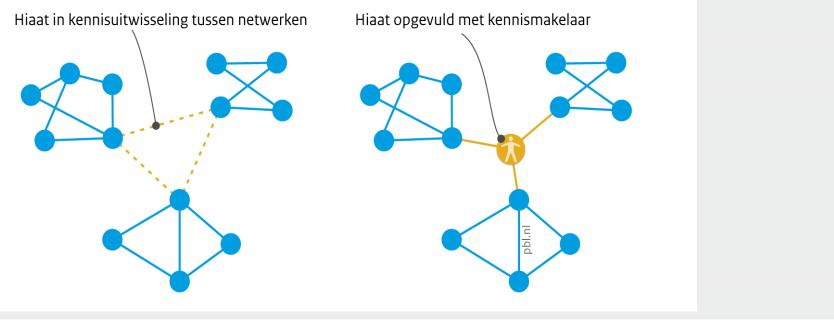


## 2. Facilitate knowledge sharing and use

- Decentralize M&E
- Build on M&E already in place
- Appoint knowledge brokers
- Invest in system for disclosing knowledge ("tagging")
- Collect and weigh information on central level: Core group
- Collect and weigh 'external' info: Signal group



#### Optimize feedback in a multi-level network setting



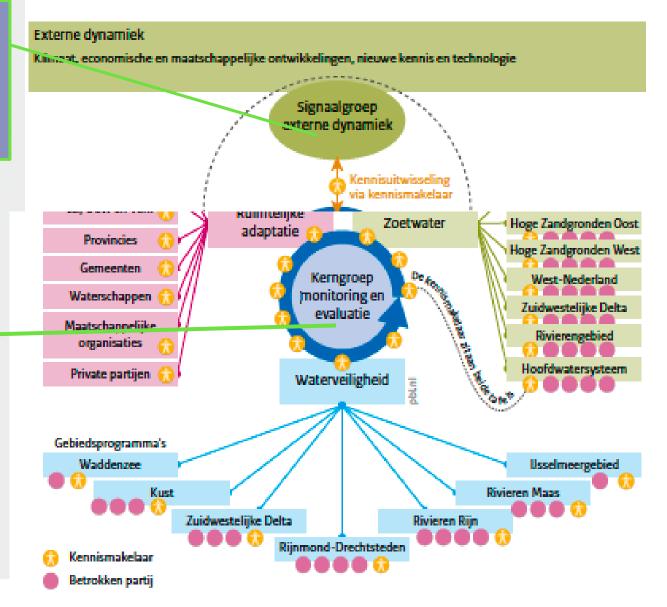
knowledge brokers: closing gaps in networks



Group of experts signaling relevant external dynamics (e.g. new info from IPC.)

Group of knowledge brokers and M&E 'core group' collecting and analyzing insights from decentralized knowledge exchanges

#### Signaalgroep en kerngroep in het Deltaprogramma





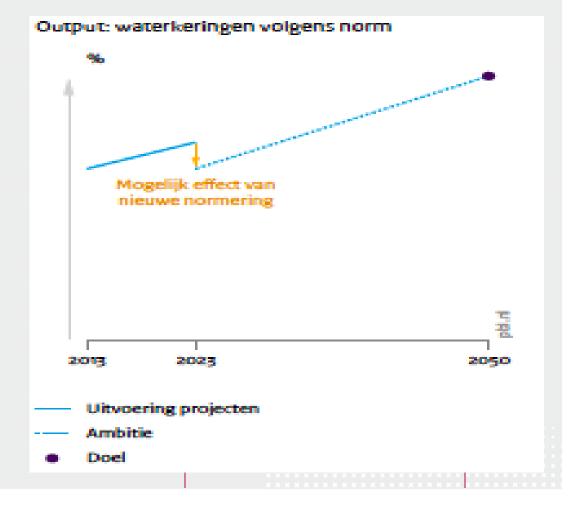
### 3. Plan to be flexible

- Include in plans how and when learning processes can accumulate in a revision of plans on a strategic level
- Design 'performance anchors' = a topic list for recursive progress mapping
- See goal achievement evaluations in the light of recurrently revised goals

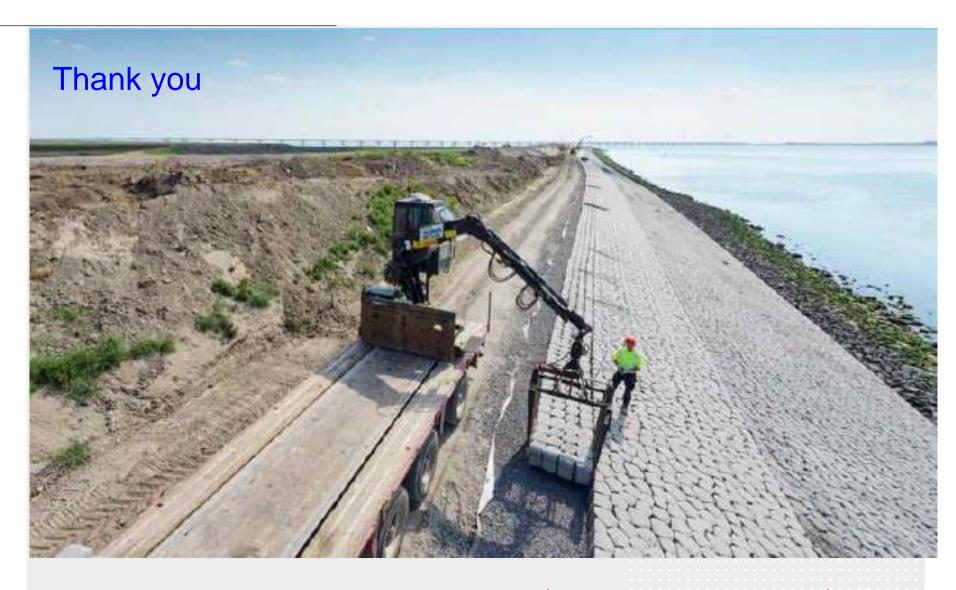
UNIVERSITEIT VAN AMSTERDAM

Ŵ

## Adaptation in planning practice: anchor points for revising norms / indicators







#### a.m.c.loeber@uva.nl