

4 April 2014

# **Clarification No 2**

Reference: Open call for tenders No EEA/OSE/14/001

Title: Framework service contract for the provision of printing, layout

and design services

## Question 1

Could you be please more specific and give us some details on supposed delivery process (frequency and volume of orders, likely schedule during the all framework contract etc...)?

#### Answer 1

The bulk of the tasks under contract will be to provide printing services while requests for layout and design services will be less frequent. In 2015 we plan to print a 200-page report in A5 format in up to 25 language versions, the print-run being from 500 copies to 5000 copies, - on top of the regular production of 10 to 15 A4 reports per year in English only (print-run in average 2000 copies) and one 60 page report (S5 format) in some language versions. The demand for printing services can vary considerably throughout the year and between years.

#### Question 2

In case of profiles required: is there possibility to use one our employee for both of layouter and designer profile?

### Answer 2

That is possible if the person has competence both as a layouter and designer. Please be reminded that the tenderer shall provide a minimum of two CVs for each profile.